



**Report of : Director of Environments & Neighbourhoods**

**Area Committee : Inner North East**

**Date: 20 June 2011**

**Subject: Priority Neighbourhoods – 2010/11 Progress Report and Priorities for 2011/12**

**Electoral Wards Affected:**  
 Chapel Allerton  
 Moortown  
 Roundhay

Ward members consulted (referred to in this report)

**Specific Implications For:**

Equality and Diversity

Community Cohesion

Narrowing the Gap

Council Function

Delegated Executive Function available for Call In

Delegated Executive Function not available for Call In Details set out in the report

**Executive Summary**

This report advises the committee on progress in delivering the Neighbourhood Improvement Plans for the Chapeltown & Scott Hall, Meanwood and Moor Allerton priority neighbourhoods during 2010/11. The report highlights and provides evidence where actions have had the most success and where further work is needed to make improvements.

The report also presents for approval refreshed priorities and initial drafts of the updated Neighbourhood Improvement Plans for the priority neighbourhoods for 2011/12.

## **Purpose of This Report**

1. The purpose of this report is to:
  - advise the committee on progress in delivering the Neighbourhood Improvement Plans for the Chapeltown & Scott Hall, Meanwood and Moor Allerton priority neighbourhoods during 2010/11
  - highlight and evidence where actions have had the most success and where further work is needed to make further improvements
  - present for approval refreshed priorities and initial drafts of the updated Neighbourhood Improvement Plans for these agreed priority neighbourhoods for 2011/12.

## **Neighbourhood Management - Key Achievements for 2010 / 11**

2. Specific projects are discussed in detail in appendix 1 but below are significant workstreams which would should assist with measuring the success of this project:
  - Development of the ASB group and the popularity with which it is being seen by local agencies. In particular its proposed expansion into a Challenge and Support group acting as an early preventative tasking arrangement. This is rapidly becoming embedded and new partners coming on board.
  - Continued improvements in the Neighbourhood Tasking and Operation Champion which have created improvements in partnership working in all priority neighbourhoods. In particular, this in conjunction with the above have helped embed the new Neighbourhood Police Inspector into the Chapel Allerton area and have helped ensure a smooth transition.
  - Development of closer relationships between statutory and voluntary / community sector agencies, in particular the work between the CYDC and Jobs and Skills (The Urhuru Project) which has had a very positive feedback since its inception and resulted in a significant number of new individuals accessing Jobs and Skills services.
  - Work in conjunction with the local elected members within the ward tracker which has helped to improve the responsiveness of the services to residents requirements.
  - Work to expand and alter the role of the BIG meeting into a Management Team for the Meanwood Priority neighbourhood.
  - Development of the project team covering the Stonegate estate and its incorporation into the Meanwood neighbourhood. This is starting to see major improvements in cross agency working ad improvements in the living environment in the estate. It is hoped that this can mirror the developments made around the Chapel Allerton ASB meetings.
  - Lead in the development and submission of the outline proposal for over £500K of activities to engage more effectively with hard to reach young people in Chapeltown. This partnership of the VCS sector and Statutory agencies in the neighbourhood and will be delivered and monitored for the five years of its duration. It is hoped that this bid is strong enough to be passed through the first stage and can be submitted in full later in the year.
  - Management of the empty shop fund project which has brought Groundwork into work with a number of local VCS organisations, drawn down a further

£20K from external sources for improvements within the Chapeltown neighbourhood.

- Promotional work within the community regarding the Reginald Centre which, given the positive response being seen (in particular with the Jobs and Skills service) have been very successful.
- Assistance provided to the Chapeltown Development Trust markets have seen the events continuing and are now based at the Reginald Centre on Chapeltown Road. This has provided the dual benefits of helping to improve passing trade to the events and helping increase awareness of the services available within the centre. It has also improved relations between LCC AMT and the community.
- Linking together the environmental and planning enforcement activities to better coordinate activity against owners of derelict and unkempt buildings and green spaces, notably in Chapeltown.
- Submission of a bid to develop young people in Chapeltown along the LEAP Conflict resolution training package. This will be delivered by trained staff (through PAYP funding) from all local statutory and voluntary youth partners and will involve paying local people to deliver to local young people. The course involves aspiration training, direct conflict resolution skills, confidence building and lasts for two years. Has passed the initial assessment and now expect to hear outcome in June 2011.
- Developing the work around public confidence alongside partners in the Meanwood area which has been recognised city wide as best practise and has significantly improved public confidence.
- Activities for young people run on the Queenshills throughout the school holidays.
- Improvements made to High Wood, in conjunction with the Friends of group and probation, which is a key green space in the area. These include fencing around the perimeter to help deter crime, clean up operation in the area, hedge planting and ongoing maintenance.

### **Team Neighbourhood Update**

3. There has been significant progress in both areas although the Team approach is still being embedded in certain aspects.
39. In Chapeltown there is a strong Health and Wellbeing partnership which is working as a Health tasking as well as a specific Infant Mortality Task group tackling this as a specific issue. Crime and Grime tasking is working well and popular with all local partners and a sub group specifically looking at case managing ASB nominals has been recognised as citywide best practise. The main thrust of Preventative tasking will relate to ASB and criminality and prevention through the ASB group being named a "Challenge and Support" group. This is starting to show improvements and with Safer Schools Officers, Clusters, CAF Team and Childrens Centre joining up to develop coordinated action around individuals promises more. It is also linking in to the Top 100 approach being pioneered through Childrens Services. There have been two Community Leadership Meetings taken place in Chapeltown and these have been well received although attendance needs to be developed. The first meeting of the Chapeltown Management Team is scheduled to take place in June 2011.

40. In Meanwood there is a strong management team (BIG or Beckhill Implementation Group) which is very popular with partners and has proved very effective in developing activities and monitoring partner actions. There is a Health and Wellbeing group working in the area and there is a very effective crime and grime tasking. A time limited project group looking Beckhill Environmental Issues developed the successful interventions in 2010. Following the visible works and confidence building over the last twelve months the Management Team are supportive of the CLT proposal and it is anticipated that the first meeting of this group can take place in the Summer of 2011. The proposal here is to look to link in the NEET and PA issues into the Challenge and Support group already developed through cluster action plans and embed them throughout the next twelve months.

### **Neighbourhood Index 2010/11 Comparisons**

41. As part of the attached Neighbourhood Improvement Plans in Appendix 3 there is a detailed comparison between the two years findings. This section of the report will summarise these findings and the initial scores relate to these figures. The ENEHL status survey for the last twelve months will help indicate public perception and the Indices of Multiple Deprivation (IMD) are also considered. All of these statistics are included in the draft NIP's in appendix 3.

### **Chapelton & Scott Hall**

42. There have been some signs of success in this neighbourhood as well which should be highlighted as part of this report:
- Community Safety has shown an improvement of 1 place with a score increase. This is due to a significant decrease in Crimes Against Individuals with small improvements in nearly all other sub domains. This improvement is echoed by all the statistics including IMD and Status Survey.
  - While the Environment has ranked significantly lower (4<sup>th</sup> lowest in 2009 to 2<sup>nd</sup> lowest in 2010) the score have significantly improved and show signs of continued improvement. This is due to a dramatic decrease in fly tipping which has increased in score by nearly 30 This is mirrored through the IMD statistics and Status Survey which identify that, while there is an issue, it is not as severe in all areas and has seen improvement.
  - The Economic Activity has seen remained static with improvements in Lone Parents Income Support and deterioration in numbers claiming Job Seekers Allowance. Even allowing for the latter reversal, given the current employment situation the fact it remained static is a considerable achievement. Again, the IMD statistics indicate significant improvements in all these domains.
43. There are some risk areas within this neighbourhood and this has caused the neighbourhood itself to fall from 12<sup>th</sup> lowest neighbourhood through this ranking in 2009 to 4<sup>th</sup> in 2010. The major domains that have created this change in score are outlined below:
- Health domains, caused by significant increases in cancer mortality (although this is still below the city average) and Circulatory Disease

Mortality. Discussions have started with NHS Leeds around this to try and identify the significance of this and whether it is a standard annual fluctuation. The IMD figures here again indicate some improvements in certain LSOA's but also small reductions in others so need continued attention.

- Low Income has remained the lowest in the city with the situation further deteriorating in relation to Households Receiving in Work Benefits and Court Payment Orders. This remains an issue in this area however there are projects in place now which should improve this situation (notably the CYDC and Jobs and Skills project and the successful Jobshop). The IMD indicators support this view showing that, while some LSOA's have seen significant improvements, others continue to see slight decreases.
- Education is the single largest sign of deterioration with a very large decrease in the score of Key Stage 2 and Key Stage 4 attainments. This should however be measured and considered in a longer term perspective and the IMD indicators for all the LSOA's show a significant long term improvement in the Chapeltown and Scott Hall neighbourhood. It is worth highlighting that both the NEET and Persistent Absenteeism rates have remained static and are below the Leeds average.

### **Meanwood**

44. This area has also seen a slight fall in the overall ranking (from 21 to 19) but has seen a number of positives within this.

- Community Safety has increased overall with a score increase of 3 (25<sup>th</sup> to 28<sup>th</sup>) with significant improvements in Environmental Crimes and Crimes Against Individual. Again, this is shown by the IMD statistics in all areas although the status survey still indicates resident concerns here.
- Economic Activity has also improved with an increase of 3 (12<sup>th</sup> to 15<sup>th</sup>) with improvements in the Incapacity Benefits and Lone Parent Income Support sub domains.
- Environment has got worse as a rank (fallen by 3 places from 17<sup>th</sup> to 14<sup>th</sup>) but score wise has improved with a significant improvement in the fly tipping sub domain. This is supported by both IMD indicators with improvements in all LSOA's and the status survey indicates some recent improvements.
- Housing has also seen an increase in particular relating to average sale value (increased by £18,904) and Price / Income ratio rising by 12.24 although Housing Turnover has got worse, likely due to the clearance within the Beckhill estate.

45. The domains which have showed significant deterioration are outlined below:

- Health has fallen from 17<sup>th</sup> to 7<sup>th</sup> lowest in the city with a significant increase in the circulatory disease mortality causing this. This is slightly at odds with the IMD indicators which show long term significant improvements in all but one LSOA area.
- Education has also deteriorated significantly with NEET's and Key Stage 2 attainment decreasing significantly. While this is an acknowledged issue, again the IMD indicators show improvements so it should not be considered in isolation. It is proposed to link the Challenge and Support

group effectively with the cluster action plan develop partnership actions to work with the NEET and Persistent Absenteeism issues.

- Low income has also shown a deterioration with the major cause being an increase in Households Receiving in work benefits. This is confirmed with the IMD indicators. This requires addressing and is an action on the NIP for 2011/12.

### **Queenshills/Leafields section of the MAP area**

46. This area falls within the Carr Manor Super Output Area with which a comparison can be carried out between data, although the area covers a much wider neighbourhood than that of the MAP. It is however still useful when getting a broad picture of the area.
- Economic Activity has fallen in rank from 58 to 52 and although it is still above the average the gap has closed. The low income rank stayed the same, although the absolute score fell from 72.31 to 67 as all indicators increased in this domain for example no. people on benefits, it is still also above the Leeds average.
  - Health fell from 59<sup>th</sup> to 37<sup>th</sup> place in the city and is now the only indicator in the area below the Leeds city average. More investigation is needed in to exactly which areas of health are performing poorly but 20.11% of people classify themselves as having a long term limiting illness, above the Leeds average of 17.98%.
  - Housing, the Environment, Education and Community Safety all improved in the area and are all above the Leeds average.
  - However under the Community Safety domain there has been an increase in community disorders, which have gone up from 338 to 372 in 2010.
47. It is possible to interrogate other statistics further to focus more accurately on the MAP area covered by Inner North East but they are limited in scope and comparisons are not available. They also date from 2008. It is hoped that other statistics can be sought to clarify the picture.
- The area has an older population with 44% of people over 50 and 20% classifying themselves as Jewish, Leeds Jewish housing has a lot of properties in the area.
  - There are a high number of people claiming both working age benefits, 29%, compared with the Leeds average of 13%, and incapacity benefit, 16% compared with the Leeds average of 6%.
  - In the 2001 census only 50.8% of people described their health as good, compared to the Leeds average of 68.3%, 27.7% reported it as not good, compared to 21.9% Leeds wide and a significant 21.5% of people said their health was not good compared to 9.8% Leeds wide. 35.6% of people also have a limiting long term illness, compared to the 18% Leeds average.
  - The other significant statistic is that the area has a low amount of greenspace, just 26.2% compared with the Leeds average of 71.1%. It is mitigated by 32.1% of space being taken up with domestic gardens, compared to 11.2% Leeds wide but there are a number of maisonettes in the area that would benefit from the green space.

- As above the Housing, Education and Community Safety statistics are all positive indicating no major issues.

### **Neighbourhood Improvement Priorities**

11. Chapeltown and Scott Hall
  1. Reduce the number of people receiving JSA in Chapeltown and Scott Hall
  2. Reduce the number of people receiving in work benefits
  3. Continue to improve the infant mortality rate within Chapeltown
  4. Continue to reduce the issues of fly tipping and waste issues in Chapeltown and Scott Hall
  5. Continue to support work with young people, in particular relating to Community Safety issues.
  
12. These are similar in most instances to those from the 2010/11 Neighbourhood Improvement Plan.
  
13. Meanwood
  1. Continue to improve the environment, in particular fly tipping, noise nuisance and waste issues.
  2. Continue to improve the Community safety aspects, in particular relating to acquisitive crimes and community disorders
  3. Reduce the NEET and Persistent Absenteeism rates
  4. Continue to work around the cancer mortality rate
  5. Reduce the Incapacity and JSA claimants in this area
  
14. These are the same priorities from the previous years NIP mainly because, it is anticipated that these will show significant improvements in future years and are just starting to have an impact.
  
15. Queenshills/Leaffields
  1. Improve access to services to help address employment and income deprivation.
  2. Carry out a health audit and start to put in place mechanisms to address findings where necessary.
  3. Carry out an environmental audit on the estate and work with service providers, probation team and local residents to address issues.
  4. Set up a youth sub group to look at how activities for young people in the area can be best increased.
  5. Organise a consultation event to identify resident priorities in the area.
  
16. These priorities are the new emerging priorities from the refocused MAP group and will be taken forward with the establishment of a local steering group for the Queenshills and Leaffields.

## Recommendations

- That the committee note the contents of this report and.
- That the committee consider the priorities for the three priority neighbourhoods for the 2011/12 financial year.

## Background Papers

Area Committee Roles 2011/12



**Positive activities 2010/11**

**Chapelton and Scott Hall Priority Neighbourhood**

Worklessness Projects

A significant partnership project (called Urhuru) between LCC Jobs and Skills and CYDC has developed with surgeries and support work being provided to a particularly difficult to reach group which CYDC have managed to engage with. Initial feedback is very positive and already appointments have been made for these individuals to attend the Jobshop at the Reginald Centre. Work is ongoing now to ensure that this service remains sustainable in the current financial situation.

The Jobshop is also proving a great success with 2998 accessing the facility since it opened in October 43 job outcomes (waiting feedback on a further 4), 401 new customers to Jobs and Skills, 110 new CV's written, 63 Jobs advice and guidance sessions since 15<sup>th</sup> January alone and 15 referrals to new business start up as well as 32 referrals to ESOL provision, 29 in work benefit calculations and 8 debt management consultations. In addition the work with Unity and Jobs and Skills where an outreach working is being recruited on a permanent basis has taken place and the officer started in April 2011.

Community Safety and Supporting Young People

The work undertaken by the tasking team covering the Chapelton area, and in particular the links to youth provisions continues to make significant inroads into the issues within this neighbourhood. The preparation for the bonfire night events and planning and promotional work which went into it alongside the work done by the local tasking partners before and after the event is positive. In addition, the work carried out by the Chapelton Gang Prevention Group is looking positive, in particular the lottery bid that has been submitted as an outline proposal for improved engagement and support for young people by local positive role models on a five year basis. This is in addition to the funding bid submitted to deliver conflict resolution with young people engaged in provision and pay agencies to deliver 500 sessions per annum for five years. The work carried out through the ward ASB group is making considerable headway in challenging poor behaviour within this area and further developments to transform it into a Challenge and Support group are both well received by partners and encourage optimism.

Environmental Improvements

There has been work done to take action against a number of high profile sites along Chapelton Road and papers prosecution is pending in several of these cases. This, along with plans to publicise the actions taken and inform the community that the problem is being resolved should help raise local confidence as well as significantly improving the look of Chapelton Road. In addition, the Empty Shop Fund has assisted in securing of £10K for two years of banners which should start to be seen in the summer promoting Chapelton to people using the arterial route to the city centre. 8 Empty Shops and shutters are planned to be painted including a mural planned for the Barnados building, and a further funding bid for £10K has been approved for a community ceramic artwork to a derelict wall on Chapelton Road. There has also been

a great deal of consultation regarding the park to the rear of the Reginald Centre and the bid for Grantscape was accepted allowing both phase 1 and phase 2 to be completed by late summer 2011 which promises to be popular and impactful in improving a local resource.

### Infant Mortality

This group continues to work very well and although the statistics on the Neighbourhood Index show that low birth weight remains worse than the city average, the works that have taken place over the last twelve months and which are starting to take place, notably, NHS Leeds promoting the Healthy Start Vouchers and opening the Children's Centres to serve as a vitamin point for these, the works by the midwives team around baby café, feel good factor running anti natal classes are all having a positive impact and will continue through 2011.

## **Meanwood Priority Neighbourhood**

### Environmental Issues

This was a major focus of the works completed in this neighbourhood over the last twelve months and have created an immediate improvement. The five multi agency environmental action days on the Beckhill estate, coupled with the ongoing enforcement action from the EAT team have proved very impactful and have been complimented by local residents. Alongside this works have been underway to improve the footpaths which was completed in October 2010 and from December 2010 ENEHL agreed to put all the footpaths and steps on a litter picking and grass maintenance rota which should provide a sustainable service improvement here. In addition there have been three recycling sites installed on the Beckhill estate to reduce the amount of waste deposition, results of prosecutions have been publicised and the clearance of properties on Beckhill Garth continue to improve the feel of the estate. The Stonegate estate has seen a significant amount of EAT, RSL and Payback activity to improve the estate which is starting to be very visible and will continue to develop with the RSL's looking to improve green spaces within their areas. Payback have also completed works improving Bandstand Allotments and several other green spaces in this locality.

### 17-21 Beckhill Avenue

A great effort from the NETWORKS cluster team alongside LCC AMT and ENEHL has resulted in this property being open and agencies and groups working from it. For many years this has been standing vacant but now is available for local service delivery and youth and adult activity at a property accessible from the whole neighbourhood (in particular the Beckhill and Miles Hill estates which are most in need). Surgeries will include debt management, worklessness, housing, Police and anti social behaviour and some Children's Centre services and Leeds Youth service plan to open two evenings per week from this site and more agencies are interested in using the site. It is likely to feature as a key location for the summer activities in the Meanwood area.

### Community Safety

Operation Bewhisker which has been a partnership operation run alongside the ward ASB meeting has closed and been replaced by Operation Bowfin but has also been

recognised citywide as a best practise example of partnership working to improve public confidence and target perpetrators of ASB in a locality. This has resulted in a number of ASBO's, ASBO warnings and threats of possession of council property taking place and it is intended that this continue throughout 2011 to provide greater enforcement action, link it to supportive mechanisms and partners developing its Challenge and Support role and promote the work being done to local people. A public confidence survey undertaken by WYP and partners in late 2010 showed a significant increase in confidence within this locality matched to an increasing trend among community members to contact the authorities and report issues. The Miles Hill Ginnel was finally cleared of rubbish and fencing extended along it which has been well received by local residents. A second alley gating project is planned for summer 2011 in the Beckhill Approach area which should increase confidence in this area, improve the aesthetics and reduce acquisitive crime. In addition, early indicators of the work underway with ENEHL, WYP, CASAC and other local partners is having a indicating a very positive impact upon acquisitive crime and future reports to this committee will provide an evaluation of outcomes.

### Stonegate Estate Activities

A new group was set up between LCC Area Management Team, West Yorkshire Police, Leeds Federated Housing, Unity Housing, West Yorkshire Probation Service to look at the mainly ASB and Crime issues as well as the improvements environmentally through actions taken by the RSLs, notices served by the LCC EAT and a great deal of work undertaken by WYPS Community Payback has seen improvements around the estate. The ASB approach is looking to mirror that of the Chapel Allerton ASB group and information is now being shared between partners which allows more effective and easier enforcement action to take place. This will continue through 2011.

## **Moor Allerton Priority Neighbourhood**

### Moor Allerton Children's Centre

Have developed a range of projects around supporting families and young people including a book start scheme where packs are available to parents of 8month olds, 2 and 3 year old children and it is hoped that there will also be a satellite office opened for this purpose at Open House.

### Environment

There have been regular environmental audits completed in this locality over the last twelve months and a number of projects come from this which have been completed or hoped to be completed within quarter 1. These include additional fencing to Cramner Bank shops, Fencing to the Lingfield pub site and extended use of Probation to clear and tidy green spaces on the estate.

### Worklessness

There has been a considerable amount of work by the MAP group supporting the Moor Allerton library which has been having regular appointment only surgery sessions on a weekly basis. Take up and promotion of this service has been positive and the initial results appear successful.

**Source of the Neighbourhood Index Data**

Community Safety Domain

All data relates to 2009/10 financial year

Economic Activity Domain

Job Seekers Allowance – April 2010  
Incapacity Benefit – November 2009  
Lone Parents on Income Support – November 2009

Education Domain

Persistent absenteeism – 2008/09 academic year  
Key Stage 2 – 2009 exam cohort  
Key Stage 4 – 2009 exam cohort  
Foundation Stage – 2009  
NEETS – quarterly average Nov 09 – Jan 10

Environment Domain

All data relates to 2009/10 financial year

Health Domain

Mortality Data – 3 year average 2005 – 2007  
Low Birthweight – 5 year average 2004 – 2008  
Adult Social Care – Data as at 31 March 2010

Housing Domain

Average purchase price and price to income ratio – snapshot at May 2010  
Housing Turnover and Empty Properties – 2009 calendar year

Low Income

3 benefits related indicators – snapshot at November 2009  
Liability Orders - all data relates to 2009/10 financial year